

Dear Valued Horizon Patient,

We are reaching out to offer help. We recently learned that you got a notice from the New York State Department of Health. It says your health insurance will end on June 30, 2026, because of a change in federal funding. We know this may be worrying. It means you will lose your coverage with Horizon and other health services, like doctor visits and prescriptions.

Please take action as soon as you can.

If you want to look at new health insurance options starting July 1, 2026, you can:

- Go online to your account at: www.nystateofhealth.ny.gov
- Call New York State of Health at 1-855-355-5777
- Call your current insurance plan to speak with a representative

You can also get help from an insurance broker for free. A broker can help you sign up for a health plan. We work with these brokers:

- Luann Blair, Sheridan Benefits – 716-580-3773 ext. 202
- Lawley Insurance – 716-849-8618

If you have an appointment with us on or after July 1, 2026, it is very important that you take action now. Please call our insurance team at 716-831-2700 and tell them about your new insurance.

If you do not have new insurance before your appointment, please contact your treatment team to talk about what to do next.

If you have questions, email us at Horizoninsuranceteam@horizon-health.org.

Sincerely,
Horizon Insurance Team